# GLOBAL SOLUTIONS FROM MOHAWK GROUP

Flooring projects can be complicated. When something goes wrong, it costs you time and money. Why risk it?

The answer is simple. MohawkOne is a single, integrated solution for your entire project. Whether it's an NCO or a complete refresh, we've got you covered. One source of accountability and a highly-skilled team of project managers solely dedicated to IWG. We execute and custommanage every detail. From ordering to scheduling and installing to maintaining. Smarter, simpler, more efficient and more cost effective.

#### MohawkOne Services

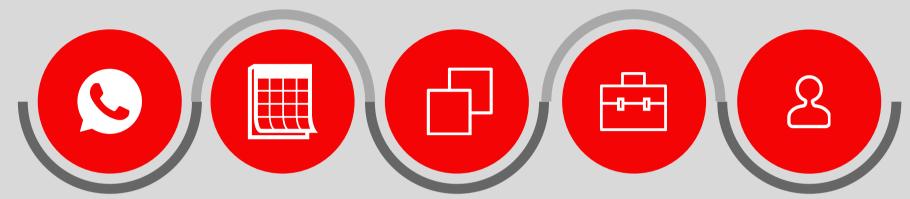
- Flooring Installation
- Moisture Solutions
- Furniture Moving
- Furniture Lift
- Wallpaper Removal
- Painting
- Storage
- Recycling
- Major Floor Prep



- Maintenance Solutions
- Electronic Take-Offs
- Phasing Schedules
- Dumpsters
- Hoisting
- Project Management
- Moving Boxes/Crates
- Furniture Relocation
- Picture Hanging

# MohawkOne Refresh Flow Chart





IWG PM or A&D Firm contact MohawkOne PM with project request MohawkOne PM schedules site visit within 72 hours and gathers information needed for due diligence report IWG PM & A&D Firm determine scope of work and send that information to their MohawkOne PM IWG PM approves proposal and issues purchase order for the project to their MohawkPM

MohawkOne installs
product while
coordinating
schedules with
Steelcase, IDX and
ImageIT

1

MohawkOne PM is provided project location, site details, contact info and CAD drawings for take-off



Due diligence report is then sent to IWG PM and A&D Firm PM for review. This process will take 2-3 weeks



MohawkOne PM uses scope of work to prepare take-Off and provide formal proposal to IWG PM. This will take 7-10

days

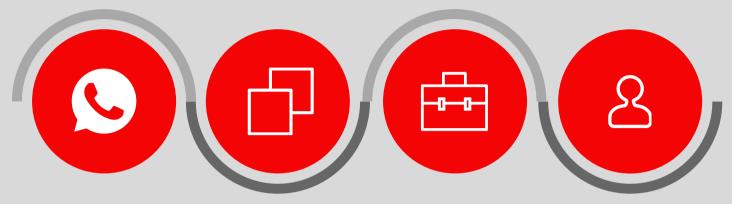


Within 72 hours,
MohawkOne PM
places order,
communicates order
details and
coordinates logistics
with IWG, A&D & GC



MohawkOne PM
performs post-install
walk through and
addresses any punchlist issues within 7-10
days following
installation

## MohawkOne Renovation Flow Chart



IWG PM contacts

MohawkOne PM with

NCO project request



MohawkOne PM is provided project location, site details, contact info and CAD drawings for take-off MohawkOne PM
uses scope of work
to prepare take-Off
and provide formal
proposal to IWG PM.
This will take 7-10
days

IWG PM approves proposal and issues purchase order for the project to their MohawkPM



Within 72 hours,
MohawkOne PM
places order,
communicates order
details and
coordinates logistics
with IWG, GC

MohawkOne installs

product while

coordinating

schedules with

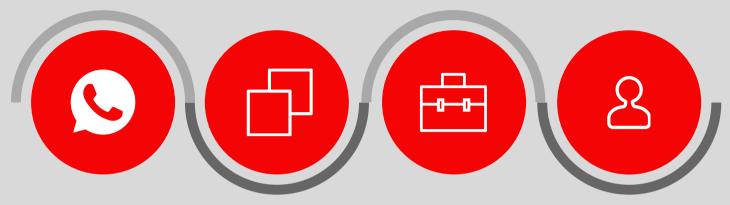
Steelcase, IDX and

ImageIT



MohawkOne PM
performs post-install
walk through and
addresses any punchlist issues within 7-10
days following
installation

### MohawkOne NCO Flow Chart



IWG PM contacts

MohawkOne PM with

NCO project request



MohawkOne PM is provided project location, site details, contact info and CAD drawings for take-off MohawkOne PM
uses scope of work
to prepare take-Off
and provide formal
proposal to IWG PM.
This will take 7-10
days

IWG PM approves proposal and issues purchase order for the project to their MohawkPM



Within 72 hours,
MohawkOne PM
places order,
communicates order
details and
coordinates logistics
with IWG, GC

MohawkOne installs

product while

coordinating

schedules with

Steelcase, IDX and

ImageIT



MohawkOne PM
performs post-install
walk through and
addresses any punchlist issues within 7-10
days following
installation